NSS Communcations Plan

Campaign dates

Pre-launch: From W/C 6 January 2025

Launch: Monday 20 January 2025

Post launch: Promotion ongoing until end of April

Communications channels

Email campaign

One email per week for the duration of the NSS campaign sent to the 'Class of 2025' (Level H) showcasing the support services they have available to them before graduation, as well as important information about graduation.

Email will be sent on Thursdays, to avoid clash with Student Bulletin.

The emails will focus on:

- Introduction to 'Class of 20255' campaign
- Highlighting all available support services
- Highlighting learning resources and Level H 'perks'
- Promoting careers support for post-graduation
- Launching the NSS with how and why you should complete it

Student bulletin

Will be used for general promotion of the NSS, announcing the survey is open and encouraging people to complete it. This will also promote any NSS draw prizes.

Social media

Pre-launch countdown to begin Monday 20 January with posts covering:

- Why you should complete the survey
- Announcing the prizes for the draw
- Video message from the SU on why students should take part
- Practical information on how to complete the survey

Launch on social on Monday 20 January, with reminder posts to continue on a weekly basis

into February.

Digital screens

Pre-launch countdown to begin Monday 20 January:

- Launch graphic to rotate on screens from Monday 20 January until NSS closes.
- Profile support services via the screens including services such as Togetherall.

Posters

To promote mental health and wellbeing support offered by Student Life – to be placed around key areas students visit across campus including social areas and in halls.